



STIVICHALL PRIMARY SCHOOL

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12th November 2021

Dear Parents / Carers

PARENTAL QUESTIONNAIRE SURVEY RESULTS – AUTUMN 2021

Thank you to all those parents who took the time to complete the online questionnaire. We had 280 completed questionnaires and we are delighted to find that the feedback is overwhelmingly positive. As always, there are some areas where some families feel we could improve and we are looking at ways of being able to adapt and respond to this feedback.

97.2% of parents feel that their child was happy at school; 97.5% feel that their child felt safe at school; 91% feel that the school makes sure children are well behaved; 95% feel that any concerns they have raised have been dealt with properly; 95.6% of parents feel that children with SEND are well supported; 91% of parents with children with SEND feel that their child is well supported; 92.8% of parents feel that the school provides effective remote education and 97.5% would recommend the school to others.

Some questions were harder for parents new to the school to answer especially if their child is in Reception. Thank you to those Reception parents who indicated why they had chosen don't know as their answer; this really helped with looking at the data. Questions most affected by this are outlined below: 93.2% feel that their child was doing well at the school (5% did not know); 93% feel that the school offers a good range of subjects (6.8% are unsure usually due to being early in their child's journey at Stivichall); 90% feel that their child can take part in clubs and activities (5.4% don't know); ; 93.2% feel that their child is doing well (5% do not know); 91.8% of parents feel the school offers a good range of subjects (6.8% do not yet know); 81.1% of parents feel that the school supports their child's wider personal development (15% indicated that they did not know); 84.6% of parents who completed the questionnaire felt that the school has high expectations for their child and 12.9% indicated they didn't know which tells us we need to get even better at articulating our ambitions and aspirations for all children.

Disappointingly, only 76.4% of parents feel that they are made aware of what their child is being taught throughout the year with 16.4% of parents disagreeing or strongly disagreeing with this statement. We will be developing and sharing the link to a website tutorial which signposts parents to all of the many documents that capture our exciting and ambitious curriculum in detail. Hopefully this, alongside our half termly overviews, regular twitter feeds and seesaw content will enable parents to better understand the information shared.

Similarly, 85.4% of parents feel that they are well informed about how their child is doing (4.6% are unsure) and 10% disagreed or strongly disagreed. Thank you to those parents that added additional comments here. What is clear is that parents miss the face to face opportunities with teachers as well as the opportunities to come into school to look at their child's books with them. We are hoping to reintroduce open morning sessions as soon as LA and PHE guidance allows.

Bullying continues to be a question that throws up anomalies. As you will appreciate, the vast majority of children do not feel that they experience bullying at school and this makes it difficult for parents to respond to the question with 53% indicating they don't know how effectively it is dealt with. This is, of course, also a positive because it means that anti-bullying strategies are working which is further supported by 39% agreeing or strongly agreeing that it is dealt with well. However, for some families who feel that their child has experienced bullying, the process of recovery can be a slow one. The school has a zero tolerance policy to bullying which is lived in school but this does not mean that children are always kind to each other. We

will continue to address misconceptions around bullying and to support families and children who are affected.

Parents who indicated that they had experienced online or log in issues and also provided their name, will be contacted directly to discuss. If you are experiencing any IT issues or any other specific technical issues, then please contact our IT Apprentice on ictsupport@stivichall.coventry.sch.uk who will assist with your query.

Kind regards

Mrs K Ferguson

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Headteacher

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